## **U.S. Department of Commerce Office of the Secretary**



Privacy Threshold Analysis
for the
OITS Cloud General Support System
(OITS CGSS)

## U.S. Department of Commerce Privacy Threshold Analysis Office of the Secretary / OITS Cloud General Support System

**Unique Project Identifier: OS071** 

**Introduction:** This Privacy Threshold Analysis (PTA) is a questionnaire to assist with determining if a Privacy Impact Assessment (PIA) is necessary for this IT system. This PTA is primarily based from the Office of Management and Budget (OMB) privacy guidance and the Department of Commerce (DOC) IT security/privacy policy. If questions arise or further guidance is needed in order to complete this PTA, please contact your Bureau Chief Privacy Officer (BCPO).

**Description of the information system and its purpose:** Provide a general description of the information system in a way that a non-technical person can understand.

The E-Government Act of 2002 defines "information system" by reference to the definition section of Title 44 of the United States Code. The following is a summary of the definition: "Information system" means a discrete set of information resources organized for the collection, processing, maintenance, use, sharing, dissemination, or disposition of information. See: 44. U.S.C. § 3502(8).

This Privacy Threshold Analysis (PTA) is a questionnaire to assist with determining if a Privacy Impact Assessment (PIA) is necessary for this IT system. This PTA is primarily predicated on the Office of Management and Budget (OMB) privacy guidance and the Department of Commerce (DOC) IT security/privacy policy.

**Description of the information system and its purpose:** The Office of Information Technology Services Cloud General Support System (OITS CGSS) is a cloud computing-based subscription service with authentication servers contained in the Herbert C. Hoover Building (HCHB) and connected to the HCHB Network Infrastructure. Cloud versions of Exchange Online (EXO), SharePoint Online (SPO), Access Online, Project Online, Delve, OneDrive for Business, and Skype for Business (SFB) are all embedded in Microsoft Office 365 (MT 0365). EXO is an email service. SPO is a solution for creating sites to share documents and information. SFB is a communication service that offers instant messaging, audio/video calling, online/broadcast meetings and public switched telephone network services. There's however, a pilot program for the implementation of the SPO package in Office365 within the OITS CGSS environment. MaaS360 Mobile Device Management (MDM) is also integrated into the cloud General Support System. MaaS360 is a sever and service that provides access to OITS users, and secure Department of Commerce data on mobile devices such as smart phones and tablets, all from a single screen. MaaS360 utilizes the Software as a Service(SaaS) delivery model, and its data contains no Personally Identifiable Information(PII). Data loss prevention (DLP) in Office 365 helps the Office of the Secretary identify, monitor, and protect sensitive information within the platform through deep content analysis.

The OITS CGSS platform provides federal staff and contractors, which are the primary users

of the cloud email system the ability to create their own security and email distribution lists. MaaS360 enables customers to monitor and controls the security posture of their desktop and laptop devices. However, the EXO and SFB components of MT O365 has the potential to store Personally Identifiable Information (PII) provided users choose to exchange such data in the system. In accordance with Federal Information Processing Standard (FIPS) 199, the OITS CGSS has a system categorization level of **Moderate** due to the confidentiality of information pertaining to Executive and Congressional Liaisons functions.

## Questionnaire:

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| X                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | questions and complete certification. This is an existing informati                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | on system in which changes d                                                                                                                                                                                                        | assessment. Continue to answer                                                                                                                                                                        |  |  |
| 2. Is the                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | questions and complete certification.  This is an existing information risks, and there is a SAOP at                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | on system in which changes d<br>pproved Privacy Impact Asses<br>tification.                                                                                                                                                         | do not create new privacy ssment (version 01-2015 or nich may raise privacy                                                                                                                           |  |  |
| 2. Is the concession of the co | questions and complete certification.  This is an existing information risks, and there is a SAOP at later). Skip questions and complete certified IT system or its information upper certification.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | on system in which changes deproved Privacy Impact Assest iffication.  Used to support any activity when seem to be supported in the privacy concerns and associated risk. The privacy concerns and associated risk when necessary. | in activities that do not involve the ivacy controls are equally applicable to "Examples include, but are not limited"                                                                                |  |  |
| 2. Is the concession of the co | questions and complete certification.  This is an existing information risks, and there is a SAOP at later). Skip questions and complete certified IT system or its information under the IT system or its informatio | on system in which changes deproved Privacy Impact Assest iffication.  Used to support any activity when seem to be supported in the privacy concerns and associated risk. The privacy concerns and associated risk when necessary. | do not create new privacy ssment (version 01-2015 or nich may raise privacy in activities that do not involve the ivacy controls are equally applicable to Examples include, but are not limited ins. |  |  |

| 3.        | Does the IT system collect, maintain, or disseminate business identifiable information (BII)? As per DOC Privacy Policy: "For the purpose of this policy, business identifiable information consists of (a) information that is defined in the Freedom of Information Act (FOIA) as "trade secrets and commercial or financial information obtained from a person [that is] privileged or confidential." (5 U.S.C.552(b)(4)). This information is exempt from automatic release under the (b)(4) FOIA exemption. "Commercial" is not confined to records that reveal basic commercial operations" but includes any records [or information] in which the submitter has a commercial interest" and can include information submitted by a nonprofit entity, or (b) commercial or other information that, although it may not be exempt from release under FOIA, is exempt from disclosure by law (e.g., 13 U.S.C.)." |
|-----------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|           | Yes, the IT system collects, maintains, or disseminates BII about: (Check all that apply.)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
|           | Companies Other business entities                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
|           | No, this IT system does not collect any BII.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| 4.<br>4a. | Personally Identifiable Information  Does the IT system collect, maintain, or disseminate personally identifiable information                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|           | (PII)?  As per OMB 07-16, Footnote 1: "The term 'personally identifiable information' refers to information which can be used to distinguish or trace an individual's identity, such as their name, social security number, biometric records, etc alone, or when combined with other personal or identifying information which is linked or linkable to a specific individual, such as date and place of birth, mother's maiden name, etc"                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
|           | Yes, the IT system collects, maintains, or disseminates PII about: (Check all that apply.)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
|           | DOC employees Contractors working on behalf of DOC Members of the public                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
|           | No, this IT system does not collect any PII.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| If t      | he answer is "yes" to question 4a, please respond to the following questions.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| 4b.       | Does the IT system collect, maintain, or disseminate PII other than user ID?                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
|           | Yes, the IT system collects, maintains, or disseminates PII other than user ID.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
|           | No, the user ID is the only PII collected, maintained, or disseminated by the IT system.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |

| 4c. | Will the purpose for which the PII is collected, stored, used, processed, disclosed, or                                                                     |  |  |
|-----|-------------------------------------------------------------------------------------------------------------------------------------------------------------|--|--|
|     | disseminated (context of use) cause the assignment of a higher PII confidentiality imp                                                                      |  |  |
|     | level?                                                                                                                                                      |  |  |
|     | Examples of context of use include, but are not limited to, law enforcement investigations, administration of benefits, contagious disease treatments, etc. |  |  |
|     | Yes, the context of use will cause the assignment of a higher PII confidentiality                                                                           |  |  |
|     | impact level.                                                                                                                                               |  |  |
|     | No, the context of use will not cause the assignment of a higher PII confidentiality impact level.                                                          |  |  |
|     |                                                                                                                                                             |  |  |

If any of the answers to questions 2, 3, 4b, and/or 4c are "Yes," a Privacy Impact Assessment (PIA) must be completed for the IT system. This PTA and the approved PIA must be a part of the IT system's Assessment and Authorization Package.

## **CERTIFICATION**

| $\underline{X}$ I certify the criteria implied by one or more of the questions above <b>applin</b> Information Technology Services Cloud General Support System (OITS CGSS consequence of this applicability, I will perform and document a PIA for the                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | S) and as a     |  |  |  |  |
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| I certify the criteria implied by the questions above <b>do not apply</b> to the Office of Information Technology Services Cloud General Support System (OITS CGSS) and as a consequence of this non-applicability, a PIA for this IT system is not necessary.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                 |  |  |  |  |
| Name of System Owner (SO): Michelle Holland Signing for M.H.  ELIZABETH  Digitally signed by ELIZABETH GABROSEK  DN: c=US, o=U.S. Government, ou=Department of Commerce, ou=Office of the Secretary, cn=ELIZABETH GABROSEK, 0.9.2342.19203200.100.1.1=13001003118208  Date: 2018.07.06 15:24:45-04'00'                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Date:           |  |  |  |  |
| Name of Information Technology Security Officer (ITSO): Jun Kim  Digitally signed by JUN KIM DN: e-U.S. GOVERNment, our-Department of Commerce, our-Office of the Secretary, onr-JUN KIM, 0.9-2942.19200300.100.1.1=13001001483988 Date: 2018.09.19 08:25-22-0400'                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Date: 7/30/2018 |  |  |  |  |
| Name of Authorizing Official (AO): Rodney W. Turk  TERRI WARE  Digitally signed by TERRI WARE  Div. ce.U.S. Government, ou=Department of Commerce, ou=Office of the Secretary, on=TERRI WARE, ou=Offi | Date:           |  |  |  |  |
| Name of Bureau Chief Privacy Officer (BCPO): Wesley T. Fravel  WESLEY FRAVEL Div. c-U.S. Government, ou-Department of Commerce, ou-Office of the Secretary, on-WESLEY FRAVEL. 0-9.2242.19200300.100.1.1-13001003018524 Date: 2018.08.01 14.22.51-0400                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Date:           |  |  |  |  |