

Emergency Call Boxes

Emergency/Information Call Boxes have been strategically placed throughout the SSMC parking garage for the safety of the NOAA Community. Anyone needing emergency assistance or information can obtain it by pushing one of the two buttons on the front of the boxes. The lower button (approximately three feet above the floor) is for information. The upper button (approximately a foot above the information button) should be used for emergencies.

The Emergency/Information Call Boxes, when activated, will automatically contact the NOAA Security Command Center, notifying the on-duty Security Officer of the caller's exact location. Pressing the "Information Button" will provide voice contact with the nearest Guard Booth or the NOAA Security Command Center and refocus a surveillance camera on the area surrounding the Emergency/Information Call Box. Pressing the "Emergency Button" will activate the blue strobe light, refocus a surveillance camera on the area surrounding the Emergency/Information Call Box, and provide direct voice connection with the NOAA Security Command Center. Both buttons will be answered immediately by a member of the Security Guard Force.

Employees and visitors are encouraged to learn the location of these emergency call boxes and to use them for all security and emergency communications.

Any problems regarding the condition and/or use of the Talk-A-Phone Emergency/Information Call Boxes should be forwarded to the Office of Security at NOAA for immediate attention.

If an emergency should arise, individuals can use the Talk-A-Phone Emergency/Information Call Boxes or a campus telephone by dialing 713-0333 to contact the NOAA Security Command Center.

Talk-A-Phone Emergency/Information Call Box Operation:



- **Push the RED "EMERGENCY" button.**
- **Speak clearly and calmly.**
- **State your emergency.**
- **Follow the Security Officer's instructions.**
- **While on the line, assistance will be dispatched to your location.**
- **Do not leave the area unless your physical safety is in danger.**
- **If you are being followed, chased, or threatened, activate a call box and keep moving to the nearest occupied building, activating other call boxes as you pass.**
- **All call box activation's are investigated regardless of a response.**

If you have any questions or thoughts on how we can improve our efforts to get information out to our community, please let us know.

[Rick Duncan](#) , Security Manager, 301-713-0954