

All Commerce

Complaint Activity	Comparative Data					2013, 3rd Quarter
	Previous Fiscal Year Data					
	2008	2009	2010	2011	2012	
Number of Complaints Filed	131	412	1122	276	174	129
Number of Complainants	123	390	1104	261	168	121
Repeat Filers	8	18	13	15	6	6

Complaints by Basis	Comparative Data					2013, 3rd Quarter
	Previous Fiscal Year Data					
	2008	2009	2010	2011	2012	
<i>Note: Complaints can be filed alleging multiple bases. The sum of the bases may not equal total complaints filed.</i>						
Race	49	159	431	89	72	45
Color	12	39	127	28	16	17
Religion	2	28	70	20	14	10
Reprisal	73	197	344	142	108	85
Sex	35	124	315	72	59	40
National Origin	11	39	115	42	29	21
Equal Pay Act	0	5	2	0	0	0
Age	58	147	363	102	59	40
Disability	39	104	246	82	63	35
GINA	0	0	0	1	0	1
Non-EEO	0	33	202	13	0	0

Complaints by Issue	Comparative Data					2013, 3rd Quarter
	Previous Fiscal Year Data					
	2008	2009	2010	2011	2012	
<i>Note: Complaints can be filed alleging multiple issues. The sum of the issues may not equal total complaints filed.</i>						
Appointment/Hire	10	44	123	36	8	4
Assignment of Duties	26	41	75	37	34	24
Awards	14	4	4	7	7	2
Conversion to Full-time	0	0	0	0	0	0
Disciplinary Action						
Demotion	0	1	26	0	2	1
Reprimand	8	16	18	11	14	12
Removal	0	0	0	0	0	0
Suspension	3	8	4	15	17	8
Other	3	3	3	0	0	0
Duty Hours	1	2	15	2	3	0
Evaluation Appraisal	33	37	38	42	45	30
Examination/Test	0	1	3	0	0	0
Harassment						
Non-Sexual	59	145	246	113	93	63
Sexual	6	14	52	13	4	3
Medical Examination	0	0	0	0	1	0
Pay (Including Overtime)	4	8	59	8	7	3
Promotion/Non-Selection	41	55	78	22	27	16
Reassignment						
Denied	6	6	12	11	2	2
Directed	10	8	16	1	10	3
Reasonable Accommodation	14	33	51	20	20	12
Reinstatement	0	1	0	0	0	0
Retirement	2	0	1	0	0	0
Termination	17	180	641	73	41	26
Terms/Conditions of Employment	6	3	76	16	15	11
Time and Attendance	24	27	32	32	25	20
Training	7	17	19	7	6	7
Other	10	43	128	14	8	5

Processing Time	Comparative Data					2013, 3rd Quarter
	Previous Fiscal Year Data					
	2008	2009	2010	2011	2012	

Time and Attendance	0	0	0	0	0	0	0	0	0	0	0	0	0
Training	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0
Findings Without Hearing	0	0	0	0	0	0	0	0	0	1	25	0	0
Appointment/Hire	0	0	0	0	0	0	0	0	0	0	0	0	0
Assignment of Duties	0	0	0	0	0	0	0	0	0	0	0	0	0
Awards	0	0	0	0	0	0	0	0	0	0	0	0	0
Conversion to Full-time	0	0	0	0	0	0	0	0	0	0	0	0	0
Disciplinary Action	0	0	0	0	0	0	0	0	0	0	0	0	0
Demotion	0	0	0	0	0	0	0	0	0	0	0	0	0
Reprimand	0	0	0	0	0	0	0	0	0	0	0	0	0
Suspension	0	0	0	0	0	0	0	0	0	0	0	0	0
Removal	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0
Duty Hours	0	0	0	0	0	0	0	0	0	0	0	0	0
Evaluation Appraisal	0	0	0	0	0	0	0	0	0	0	0	0	0
Examination/Test	0	0	0	0	0	0	0	0	0	0	0	0	0
Harassment	0	0	0	0	0	0	0	0	0	0	0	0	0
Non-Sexual	0	0	0	0	0	0	0	0	0	0	0	0	0
Sexual	0	0	0	0	0	0	0	0	0	0	0	0	0
Medical Examination	0	0	0	0	0	0	0	0	0	0	0	0	0
Pay (Including Overtime)	0	0	0	0	0	0	0	0	0	0	0	0	0
Promotion/Non-Selection	0	0	0	0	0	0	0	0	0	0	0	0	0
Reassignment	0	0	0	0	0	0	0	0	0	0	0	0	0
Denied	0	0	0	0	0	0	0	0	0	0	0	0	0
Directed	0	0	0	0	0	0	0	0	0	0	0	0	0
Reasonable Accommodation	0	0	0	0	0	0	0	0	0	1	25	0	0
Reinstatement	0	0	0	0	0	0	0	0	0	0	0	0	0
Retirement	0	0	0	0	0	0	0	0	0	0	0	0	0
Termination	0	0	0	0	0	0	0	0	0	0	0	0	0
Terms/Conditions of Employment	0	0	0	0	0	0	0	0	0	0	0	0	0
Time and Attendance	0	0	0	0	0	0	0	0	0	0	0	0	0
Training	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Pending Complaints Filed in Previous Fiscal Years by Status	Comparative Data					2013, 3rd Quarter
	Previous Fiscal Year Data					
	2008	2009	2010	2011	2012	
Total complaints from previous Fiscal Years	76	79	230	598	335	177
Total Complainants	68	72	207	563	313	167
Number complaints pending						
Investigation	1	0	18	30	2	1
Hearing	31	39	132	290	163	138
Final Action	9	11	53	224	147	5
Appeal with EEOC Office of Federal Operations	30	26	27	54	23	33

Complaint Investigations	Comparative Data					2013
	Previous Fiscal Year Data					
	2008	2009	2010	2011	2012	
Pending Complaints Where Investigation Exceeds Required Time Frames	0	9	74	249	16	3