

**Office of Administrative Operations
Travel Management Division (TMD)**

eTravel Service (eTS) Communiqué

May 18, 2004

eTravel Service (eTS) Vendors Receive Full Operational Capability (FOC)

This article contains the full text of a May 17, 2004 email received from Mr. Tim Burke, GSA's Program Manager and Managing Partner for the eTravel initiative. The original email was addressed to Denise Wells, Director, Office of Administrative Services and DOC eTravel Executive Sponsor.

From: timothy.burke
Sent: 05/17/2004 05:59 PM
To: etravel@gsa.gov
Subject: eTravel - Open for Business !!!

I wanted to share with you that all three eTravel Service vendors, CW Government Travel Inc., EDS and Northrop Grumman Mission Systems have just been granted FULL OPERATIONAL CAPABILITY (FOC).

Each of you has played a very important part in achieving this critical milestone. You have dedicated resources, reprioritized your missions, and provided invaluable guidance and leadership.

By achieving FOC, the eTS vendors can now accept task orders and the deployment of eTS can begin across the civilian agencies.

eTS is about transformation and combines the efficiency gained by technology with policy and performance objectives to achieve an order of magnitude improvement in value to citizens and the federal government. The President's Management Agenda is realized through a successful implementation and deployment.

I appreciate your support and wanted to say thank you for making world-class travel management across the government a reality.

Timothy Burke
Program Manager/Managing Partner
U.S. General Services Administration
(Address edited for length)

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