

**Office of Administrative Operations
Travel Management Division (TMD)**

eTravel Service (eTS) Communiqué

April 6, 2004

eTravel Service (eTS) Program Management Office (PMO) Update

The eTravel PMO has provided an update with regards to the eTS Vendors' Authority to Operate (ATO) efforts. This article contains the full text of the email received by the DOC eTravel Program Office.

Subject: IMPORTANT eTravel Update

As the Independent Validation and Verification (IV&V) and Initial Operational Capability (IOC) processes near completion, the eTravel PMO would like to update you on the eTS vendor's schedule for achieving Authority to Operate (ATO) and subsequent Full Operational Capability (FOC). To achieve ATO, the vendors must successfully complete IV&V, IOC and the parallel Certification and Accreditation (C&A) process. IV&V and IOC are proceeding as scheduled, but due to contracting logistics the C&A process has taken more time.

The C&A process includes a detailed review of information submitted by the vendors as well as actual site visits to vendor hosting facilities. GSA has augmented the Security Team to support the onsite visits, but encountered administrative and contractual steps that slowed the work of teams performing site visits. This has been resolved and the site visit work is proceeding, but will push back the final ATO certification issued by the GSA CIO. GSA anticipates this push back to be minimal, and for vendors to be granted ATO with subsequent FOC during May 2004.

The C&A process has had no impact on the successful completion of IV&V and IOC by all three eTS vendors and should not slow down any ongoing agency Migration Planning and vendor selection efforts.

(Received 4/5/04 from GSA PMO CSR)

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